

Please complete the form and send it with your returned product.

This will help our service department to locate the problem. Thank you for your time.

Checklist

Batteries

- Replace the old batteries with new ones
- Make sure battery is inserted correctly with + and – are the right way round
- Check that the battery contacts are not corroded, clean if needed
- Check that good contact is established between the battery poles and contacts

Moisture

- Check that moisture has not built up inside the ear cups. If this is the case, remove cushions and inserts to allow the cup to dry out overnight, then replace cushions and inserts and check the function of radio once more.

If after going through the checklist your problems still persist, can you please fill in the following information and include it with the product you are returning.

Name			
Company			
Address			
Post Code		Phone	
Email		Date	

Product Name

Fault (tick applicable boxes)

- | | | |
|------------------------------------------------|---------------------------------------------|-----------------------------------------------------|
| <input type="checkbox"/> Plastic parts broken | <input type="checkbox"/> No function at all | <input type="checkbox"/> Cannot find radio station |
| <input type="checkbox"/> Only sound in one cup | <input type="checkbox"/> Bad contact | <input type="checkbox"/> Loses station after tuning |

Other, please explain fault

Please enclose this completed and signed form, along with the product and return to:

Talking Headsets Ltd,
Repairs Department,
Straightpoint Building, Clovelly Road,
Southbourne, Hampshire
UK, PO10 8PE

Customer Signature